Appion Inc. Phone: 303-937-1580 Fax: 1599 2800 South Tejon St. Englewood, CO 80110 USA

www.AppionTools.com

Warranty Service Information

For complete warranty details, visit our website at www.AppionTools.com.

In general terms, Appion's warranty coverage may include the following:

- Over-the-counter exchanges for 90 days after purchase
- Recovery Machines and Vacuum Pumps include no-charge repairs for 1 year after purchase

All warranty returns and repairs must receive factory Return Goods Authorization (RGA) and an RGA number <u>prior to any action</u>.

Call or email Appion to request the RGA number. To help us provide the best service, be sure to have the following information available:

- 1. Serial Number of the defective unit
- 2. Purchase date of the defective unit
- 3. A detailed description of the problem with the unit, if possible

When the RGA number is issued, Appion will provide instructions for which repair center to send the defective unit to. Appion may utilize one of our authorized repair centers to minimize the return time for repairs.

WARRANTY NOTE: The product warranty may be rendered null and void in the event the product is used with improper chemicals, or upon user modification, improper service, or installation of the equipment. For example, machines designed for use with Class III, IV & IV refrigerants may not be used with hydrocarbons or "oil extraction" processes.

We will try to do everything we can to keep you and your customers happy. For any other warranty questions or concerns, call or email Appion.

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